

How to Find a PPO Provider on BCBS website: www.bcbsil.com (use Chrome as web browser)

Step 1

Find a Doctor or Hospital

2018 Special Enrollment

View Prescription Drug Plan Details

Control Costs with SmartER Care

Attend a Seminar

How to Make a Payment

Medicaid View Our Plans

Medicare Review Medicare Basics, Compare Medicare Plans, Learn When to Enroll

Affordability Cures: We've strengthened our focus on finding long-term solutions for affordable health care. Learn more from BCBSIL President Maurice Smith.

Commitment to Our Members: As part of its routine oversight process, HFS has recently identified areas for improvement within our government program operations. Blue Cross and Blue Shield of Illinois is committed to making the necessary investments and improvements, long- and short-term, to meet the needs of all our MMAI and Medicaid members. Our goal is providing access to quality, coordinated health care to as many people as possible in Illinois.

Step 2

Search as Guest

Find a Doctor or Hospital

Search for a doctor, hospital or other provider to get the care you need. You may also find dental and vision providers or pharmacies.

Are You a Member?
Log in for the most accurate, personalized search results. You may also:

- Uncover potential savings** when you search services based on what you may pay
- Make informed decisions** by comparing provider reviews and ratings
- Know you're covered** when you search strictly within your network*

Member Login

Don't have an account? Forgot password?

Not a Member Yet?

Search as Guest

(PART A) Respond to Member Questions 1-5 by selecting the answers in “each” drop-down menu as stated below:

Step 3

Find a Doctor or Hospital

About Yourself
Tell us about yourself, and we'll help you find a provider so you can get the care you need.

How do you get insurance?

Helpful Links
Federal Employee Program Providers
Understanding Health Care Coverage
Find a Provider Outside the United States
Breastfeeding Counseling
View Network Selection Criteria for Doctors and Hospitals
Provider Finder® Disclaimer

Member Login
View your account and plan information in Blue Access for Members™.

Log in

Shop Plans

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You are leaving this website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

Correct Member Responses to Questions 1-5

Step 3 Continued

Find a Doctor or Hospital

About Yourself
Tell us about yourself, and we'll help you find a provider so you can get the care you need.

How do you get insurance?
Through my employer or my spouse's employer

Are you a member or are you shopping for an insurance plan?
I am a member

Select the type of care you are looking for
Medical

Where do you live?
Illinois

Select Plan / Network
Preferred Provider Organization™ [PPO]

Member Login
View your account and plan information in Blue Access for Members™.

Log in

Can't find your 3-character prefix?
To ensure providers are within your network, use the 3-character prefix (may be a combination of letters and numbers) before your ID number on your insurance card.

BlueCross BlueShield
Subscriber Name: John Doe
Identification Number: ABC 123456789
Group Number: 012345
3 character prefix

Answer these 5 questions

Always use "Illinois" as Plan is located in Illinois. Search for providers in

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(PART B) Enter Provider Search Criteria:

The screenshot shows a web browser window with the URL <https://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1>. The page title is "Doctor or Hospital Information".

Step 4 is indicated by a yellow box with an arrow pointing to the "Doctor or Hospital Information" header, which is circled in red. Below this header, a note states: "Required fields are marked with an asterisk (*). All other fields are optional." The form includes several fields:

- Text input: "Enter a doctor, facility or clinic name"
- Text input: "Located near (enter zip code, city or an address)*"
- Dropdown menu: "Select state searching in*" (currently set to "Illinois")
- Dropdown menu: "Distance" (currently set to "Within 15 miles")
- Text input: "I'm searching for a:"
- Dropdown menu: "Search all provider types"
- Text input: "Who specializes in:"
- Dropdown menu: "Search all specialties"

Below these fields are several checkboxes for filtering results:

- Provider accepts new patients
- Providers with Bridges to Excellence
- Providers who speak Spanish
- Providers with recognitions/certifications
- Board certified providers
- Providers with Blue Distinction Centers® / Blue Distinction Centers®+
- Providers with accreditations
- Providers with Blue Distinction Total Care

Step 5 is indicated by a yellow box with an arrow pointing to the "Find a Doctor or Hospital" button, which is circled in red. A text box next to it says: "After Input of criteria for Member (Part A) and Provider (Part B), Click on 'Find A Doctor or Hospital' box."

Other annotations include a red box labeled "3 character prefix" pointing to a dashed box at the top right, and another red box labeled "Optional Fields do not have an asterisk (*)" pointing to the "I'm searching for a:" and "Who specializes in:" fields.

At the bottom of the page, there are "Helpful Links":

- [Federal Employee Program Providers](#)
- [Which Network Covers My plan?](#)
- [Learn About the Types of Doctors, Hospitals, and Other Health Care Providers](#)

Mobile Device: Download the free BCBSIL Provider Finder App for your iPhone or Android phone. If you use your GPS location or input a zip code, the App can pinpoint the closest provider locations for you.